

Clearing your mobile phone

Regime: Entry for Home Consumption – Terminals (MCT) – Portal: ept.camcis.cm/ept

1 Login & Access to the Form

Link / Button / QR Code
OTP code via SMS or email

3 Devices & IMEI

Insert the device
Enter IMEI (15 or 16 digits)

5 Tax Calculation & Submission

[Calculate taxes]
[Submit] + Confirm

2 Importer Information

Region, Name, ID
Country of origin

4 Device Evaluation & Categorisation

Click [Evaluate] + Confirm
⚠ Irreversible

6 GUCE Payment

Orange Money / MTN MoMo
PIN → SMS confirmation

Access the clearance portal



Scan the QR Code

or visit ept.camcis.cm/ept

Cameroon Customs – Direction Générale des Douanes

CAMCIS System

For any question, contact your nearest customs office.

Before you start — What you need to know and prepare

Finding your IMEI number

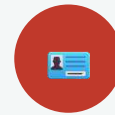
Dial on your phone keypad:

*** # 0 6 #**

- Your IMEI appears automatically on screen
- Write it down before starting (15 or 16 digits)
- As many SIM cards = as many IMEIs
(2-SIM phone → 2 different IMEIs)
- You can also find it:
Settings > About phone
ou sur l'étiquette sous la batterie

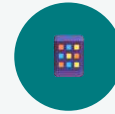
⚠ The system only accepts IMEIs of exactly 15 or 16 digits — no more, no less.

✓ What you need to have ready



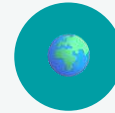
National ID or Passport

Your national ID card number or passport number



Phone number or email

To receive your verification code (OTP) by SMS or email



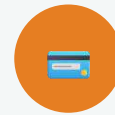
Country of origin

The country where you bought or from which your phone originates



IMEI Number

15 or 16 digits per phone — dial *#06# on your keypad



Payment method

Orange Money or MTN Mobile Money

Step 1 — Access the portal and log in

A Direct link

Open your browser
and go to:

<https://ept.camcis.cm/ept/login?reason=dclrTrm>

B Scan the QR Code



C Via the CAMCIS portal

Go to ept.camcis.cm/ept/

Click the green button
"Mobile terminal declaration"
in the left-hand menu.

i The QR Code is the fastest method on mobile — it takes you directly to the form without typing a URL.

Then: OTP Authentication

1 Enter your phone number or email

Enter your identifier in the field, then check "I am not a robot" (CAPTCHA).

2 Click "Request a one-time code"

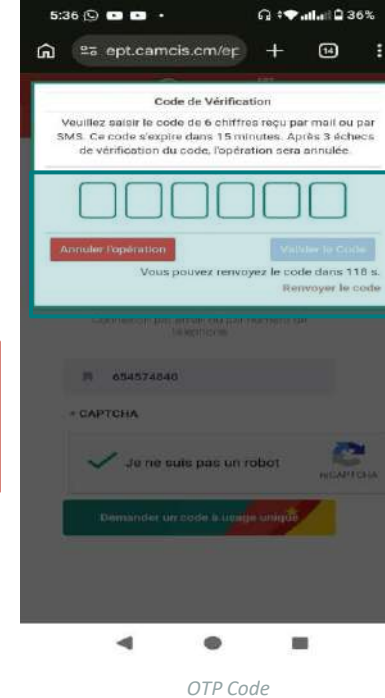
A 6-digit code is sent to you by SMS or email. It expires in 15 minutes.

3 Enter the code and click "Validate the Code"

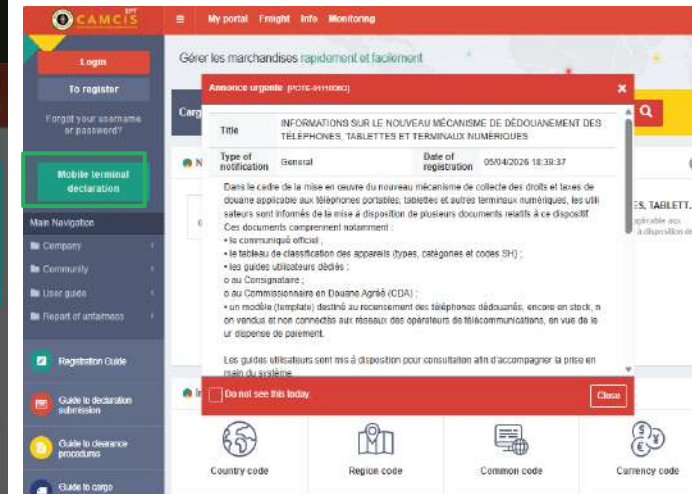
Enter the 6 digits in the boxes. You are granted access to the declaration form.



Login



OTP Code



Web view — CAMCIS EPT portal

Step 2 — Fill in your general information

1 Clearance Region

Select from the list the customs office corresponding to your area (e.g. Littoral – Douala 1).

2 Regime

Automatically selected: "Entry for Home Consumption – Terminals"

3 Full Name

Type your first and last name exactly as they appear on your ID document.

4 Passport / National ID Number

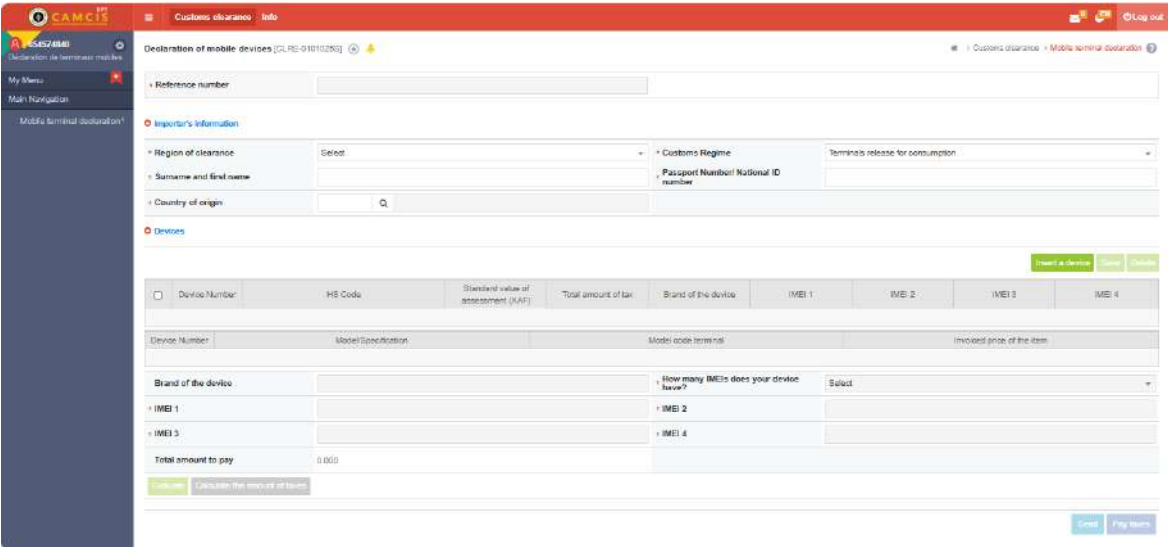
Enter your national ID card or passport number.

5 Country of origin

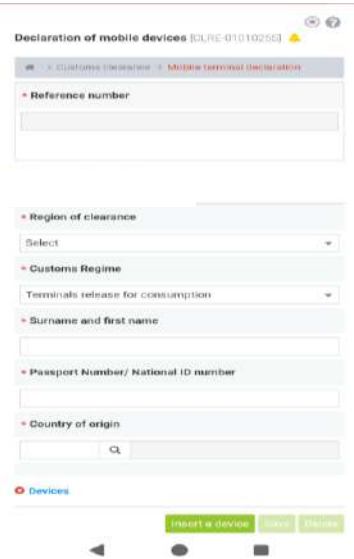
Click the  icon, type the country your phone comes from, then select it.

⚠ All fields (*) are mandatory. The reference number is created automatically — you do not need to enter anything.

⚠ Plusieurs buttons activate as you progress through the procedure, while others become greyed out (disabled).

The screenshot shows the 'Declaration of mobile devices' form in the CAMCIS EPT web interface. The form is titled 'Declaration of mobile devices [CLRE-01010250]'. It includes a 'Reference number' field, an 'Importer's information' section with fields for 'Region of clearance', 'Surname and first name', 'Country of origin', 'Customs Regime', and 'Passport Number/ National ID number', and a 'Devices' section with a table for entering device details. The 'Region of clearance' is set to 'Select', 'Customs Regime' is 'Terminals release for consumption', and 'Country of origin' is 'Q'. The 'Devices' table has columns for 'Device Number', 'HS Code', 'Standard value of assessment (AVP)', 'Total amount of tax', 'Brand of the device', 'IMEI 1', 'IMEI 2', 'IMEI 3', and 'IMEI 4'. The 'Total amount to pay' is 0.000. Buttons for 'Insert a device', 'Save', and 'Calculate the amount of taxes' are visible.

Importer information – Web browser view

The screenshot shows the 'Declaration of mobile devices' form in the CAMCIS EPT mobile interface. The form is titled 'Declaration of mobile devices [CLRE-01010250]'. It includes a 'Reference number' field, an 'Importer's information' section with fields for 'Region of clearance', 'Surname and first name', 'Country of origin', 'Customs Regime', and 'Passport Number/ National ID number', and a 'Devices' section with a table for entering device details. The 'Region of clearance' is set to 'Select', 'Customs Regime' is 'Terminals release for consumption', and 'Country of origin' is 'Q'. The 'Devices' table has columns for 'Device Number', 'HS Code', 'Standard value of assessment (AVP)', 'Total amount of tax', 'Brand of the device', 'IMEI 1', 'IMEI 2', 'IMEI 3', and 'IMEI 4'. The 'Total amount to pay' is 0.000. Buttons for 'Insert a device', 'Save', and 'Calculate the amount of taxes' are visible.

Importer information – Mobile view

Step 3 — Insert your devices and enter the IMEI numbers

1

Click "Insert a device"

The insertion form appears. You can declare up to 09 devices.

2

Indicate the Brand (optional)

Example: Samsung, Tecno, iPhone, Infinix...

3

Select the number of IMEIs

As many SIM cards = as many IMEIs: 1 SIM → 1 IMEI / 2 SIM → 2 IMEI / etc.

4

Enter each IMEI number

Dial *#06# on your keypad to see your IMEIs. Each IMEI = exactly 15 or 16 digits.

5

Click "Save the device"

The device is added to the list. Repeat for each phone.

⚠

Check every IMEI before saving. Once evaluated (next step), they can no longer be modified.

Web view — Devices & IMEI section

Mobile view — Devices & IMEI section

Annotated areas:

- action buttons
- IMEI input fields

Steps 4 & 5 — Device evaluation, tax calculation and submission

Step 4 — Evaluate the device(s)

1 Click [Evaluate]

An orange window appears:
"Warning: after evaluation, the information can no longer be modified."
Double-check your IMEIs before confirming.

2 Confirm the evaluation

Click [Confirm].
The system queries MPIE to identify each device.
Wait a few seconds.

3 Click [Calculate the tax amount]

This button activates automatically after evaluation.
The total amount due is displayed in the field
"Total amount to pay" once clicked.

⊖ ⊖ Once devices are evaluated, you CANNOT modify the IMEIs anymore. Check everything before clicking [Evaluate].

Step 5 — Calculate, verify and submit

4 Verify the amount

Make sure the amount displayed is correct.
This is the total of duties and taxes calculated by Customs.

5 Click [Submit]

Confirmation window:
"Do you want to submit the declaration?"
Click [Confirm].

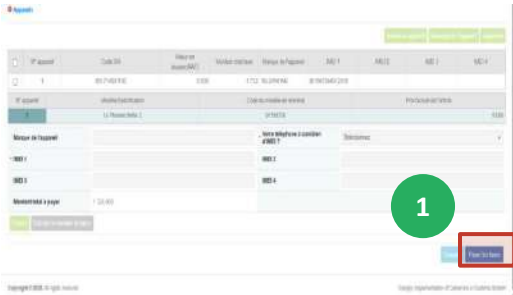
6 Wait ~2 minutes

A blue message confirms submission.
CAMCIS generates your GUCE payment notice number.
The page updates automatically.

✓ ✓ **Keep your GUCE invoice number generated after submission — it is your declaration proof for payment.**

Step 6 — Payment of duties and taxes on the GUCE platform

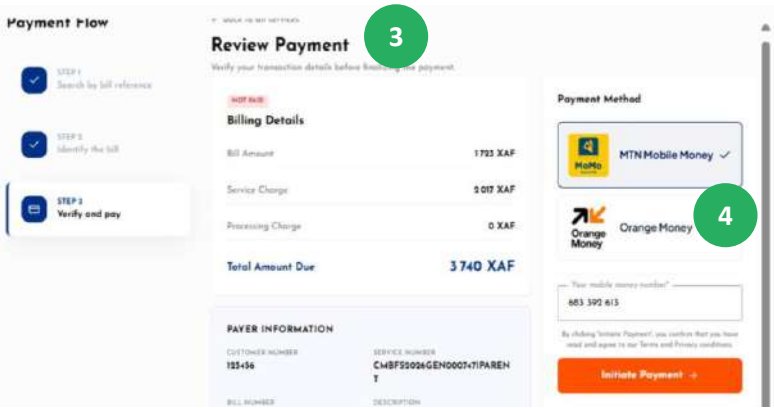
- 1Click [Pay taxes]
- From the CAMCIS form, this button automatically redirects you to the GUCE website (Single Window for Foreign Trade Operations).
- 2Your invoice loads automatically
- The invoice number (e.g. CMDCP2026GEN...) is displayed. The page updates automatically within a few seconds.
- 3Verify the invoice details
- Amount due, service fees, Customer number and CMDCP service number are displayed. Verify before paying.
- 4Choose your payment channel
- Select MTN Mobile Money or Orange Money.
Enter your Mobile Money phone number (6XXXXXXX).
- 5Enter your PIN and confirm
- Validate the transaction. Enter your PIN when prompted.
✓ A confirmation SMS is sent to you upon success.



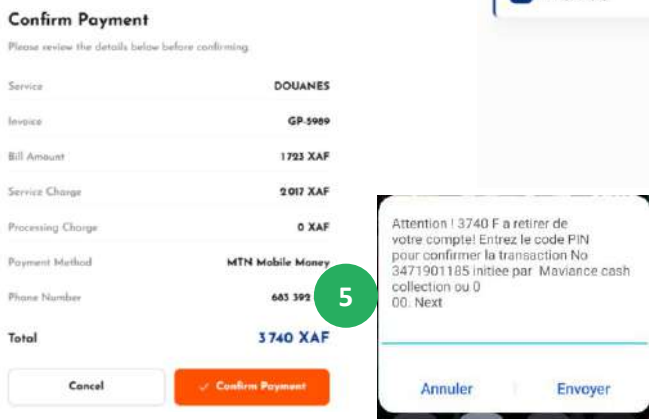
① Click to pay taxes



② Redirect to GUCE website & Invoice loading



③ Vérification + Choix canal de paiement



confirmation du paiement + code secret

✓ ✓ Gardez le SMS de confirmation reçu après paiement : c'est votre preuve officielle de dédouanement.

Accepted channels:

MTN Mobile Money

Orange Money

Summary — Clear your phone in 6 steps

1 Login & form access

1. Direct link:
<https://ept.camcis.cm/ept/login?reason=dcl rTrm>
 2. Scan the QR Code
 3. Customs external portal: Go to <https://ept.camcis.cm/ept/> then click the green "Mobile terminal declaration" button in the left menu.
- Enter phone/email to request a one-time code and enter the 6-digit OTP received

2 Importer Information

- Region, Last name, First name
- ID/Passport No.
- Country of origin

3 Devices & IMEI

- Note down each phone's IMEI (*#06#)
- Click the [Insert a device] button on the form
- Specify the number of IMEIs the device has
- Enter the 15 or 16 digits in each field provided, based on the number of IMEIs selected
- Click [Save device]

4 Evaluation

- Click [Evaluate] → Confirm
 - The system identifies and categorises the devices
- ⚠ Irreversible action — evaluation is done in batches (10 devices max)

5 Tax Calculation & Form Submission

- Click [Calculate taxes]
- Verify the amount
- [Submit] → Confirm

6 GUCE Payment

- Automatic redirect to the Single Window website with the invoice number
- Supported channels: MTN MoMo or Orange Money
- PIN → SMS ✓